



Atwater's Edge Membership Policies

With membership in our wine club, you verify that you or the recipient of the club is at least 21 years of age.

By enrolling in the Atwater's Edge Wine Club, you authorize Atwater Vineyards to automatically charge your credit card for quarterly wine shipments (Feb, May, Aug, Nov) for a minimum of three shipments.

You will receive an email one week prior to each club shipment noting important dates and details of your shipment. It is the member's responsibility to notify our Club Manager of any changes to credit card, billing/shipping addresses, club tier, or in the case of our "members choice" clubs, your wine choice, prior to the billing date noted in the email. Unfortunately, we are unable to make any changes after billing.

Club membership will automatically continue until you elect to cancel. Cancellations will be accepted after the minimum requirement of three (3) club shipments have been met. Requests to discontinue your membership must be done in writing and received at least one week prior to the next scheduled processing date or your card will be charged for that quarter. This charge is non-refundable. Please send written requests to amanda@atwatervineyards.com.

Early termination of membership is subject to a \$50 processing fee plus any membership discounts received prior to the required three shipment minimum.

After three club shipments, members may put their order on hold for a maximum of two consecutive quarterly releases if necessary. Shipments will be automatically reinstated after this maximum hold time. If a member does not wish to receive the shipments after the maximum hold time, they must cancel their membership within one week of the next scheduled processing. Please note that a hold on your membership also suspends all club benefits.

ADULT SIGNATURE IS REQUIRED BY LAW FOR UPS DELIVERY. Please designate an address for shipping where someone over 21 years old will be present to sign for the package during normal business hours. We cannot ship wine to P.O. Boxes. If a residential or business address is unavailable, we suggest using a UPS Access Point location.

You will receive an email with a UPS tracking number when your shipment leaves our winery. UPS will make three delivery attempts for signature before returning the wine to us. We ask that you pay attention to your tracking numbers to know when your wine will arrive.

Shipping charges incurred due to an incorrect address, delivery interception, or returned shipment will necessitate a charge to your credit card on file.

If you prefer to pick up your wine in person, we offer special pick-up days for wine club members with dates and times to be announced.

We reserve the right to make changes to membership guidelines as necessary.

CONTACT INFORMATION
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